

Ukrainians arriving in Alberta

Important information on available supports

This information sheet provides important information for Ukrainians arriving in Alberta. It provides general information on:

- Agencies that can help you settle
- Obtaining important documents, including health cards, identification and driver's license
- Finding a job
- Getting your professional and educational credentials recognized
- Enrolling your children in school or childcare
- Income supports

Settlement services

Agencies and organizations in communities across Alberta assist and support newcomers successfully settle and integrate into their new communities and access different community resources and available services. These agencies provide programs and direct services such as:

- Information about health care, housing, immigration, and schools for children
- Connecting newcomers with cultural or faith communities
- Providing referrals to programs and services
- Finding employment
- Learning about Canadian culture

Catholic Social Services

Catholic Social Services is the initial immigrant-serving organization to contact when arriving in Alberta. Catholic Social Services will provide needs assessments and referrals for you to access support in Alberta.

For additional information, You can email info@ukrainiansinalberta.ca

Getting health coverage in Alberta

In Alberta, you need provincial health coverage and a health card to get health care services. Provincial health coverage is provided through the Alberta Health Care Insurance Plan.

Before applying for health coverage, it is best to get an Alberta identification card or an Alberta driver's licence. You can get these documents at a registry office.

Visit alberta.ca/Ukraine for additional information.

Key health services in Alberta

How to get health information and advice

Call Health Link at 811. Translation services are available. Calls are answered 24 hours a day, 7 days a week.

How to get mental health or addiction information and advice

Call 1-877-303-2642. Translation services are available. Calls are answered 24 hours a day, 7 days a week.

How to find a doctor

Ask your host family or search online: albertafindadoctor.ca

How to find a hospital

Call Health Link at 811 or visit: albertahealthservices.ca/hf/Page13599.aspx

How to get emergency health care

Call 911.

Child care Accessing child care

Ukrainian Parents can call Child Care Connect toll free at 1-844-644-5165 to:

- Learn about child care options in your area.
- Get help finding the licensed child care program in your community that works best for your family.

For additional information, [visit alberta.ca/Ukraine](https://alberta.ca/Ukraine)

Getting an Alberta driver's license or identification (ID) card

To get a driver's licence or Alberta ID card for the first time, a registry agent will ask for documentation that proves who you are, proves you are an Alberta resident and proves that you are lawfully entitled to be in and remain in Canada. All documentation presented must be valid, and in English or accompanied by a written translation from an approved translator.

- To get a learner's licence, a person must be at least 14 years old.
- To get a driver's licence, a person must be at least 16 years old.
- To get an identification card, a person must be at least 12 years old.

Visit [alberta.ca/Ukraine](https://www.alberta.ca/Ukraine) for additional information.

Finding a job

There are a number of organizations and resources that can help you find work and build your career in Alberta:

Alberta Supports Centres provide employment programs and services across Alberta. This includes job fairs, workshops, information sessions, and labour market information. Visit <https://www.alberta.ca/alberta-supports.aspx> to learn more.

alis – Look for work is an online resource for job seekers. Get advice on finding jobs, drafting your resumé, and preparing for an interview, and negotiating your salary. Visit <https://alis.alberta.ca/look-for-work/> to learn more.

Immigrant-serving agencies offer services to newcomers, including help with finding a job. Visit <http://aaisa.ca/membership/current-members/> for a list of agencies across Alberta.

Work Search Basics can give you the knowledge and resources to find work in Alberta. Visit <https://alis.alberta.ca/look-for-work/find-work/work-search-basics/> to learn more.

Alberta Job Postings provides a list of job opportunities across Alberta. Visit <https://alis.alberta.ca/occinfo/jobs-in-alberta/> to learn more.

Jobs for Ukraine provides a list of job opportunities, visit https://www.jobbank.gc.ca/report_note.do?cid=18538&mssclkid=1c3a5a2ead0411ecab6e14cc13a7ee03

Getting your credentials and qualifications recognized

Educational and professional qualifications and standards differ from country to country. You may need to have your international credentials assessed to see how they compare with Alberta's standards.

For more information on the International Qualifications Assessment Services, visit <https://www.alberta.ca/international-qualifications-assessment.aspx>

Education

Accessing education services

To register in a local public or separate school, parents should:

- Identify the school that you would like to have your children attend.
- Contact the school and complete the student registration form.

For additional information on registering a student, visit [alberta.ca/Ukraine](https://www.alberta.ca/Ukraine)